

PUBLIC SAFETY

Dispatching Careers

Industry Future

Entry-level dispatcher wages in Sacramento exceed \$59,000 annually, while the median salary for dispatchers is \$72,758.

Average Salary
for the Sector

\$81,000

Annually



Desired Skills

- Critical thinking
- Strong Communication
- Problem Solving
- Customer Service
- Multitask efficiently
- Technical skills

Talent Advancement

To become a dispatcher in the Greater Sacramento Area, one needs a high school diploma or equivalent. Candidates must undergo moderate on-the-job training, which can last from 1 to 12 months.

Professional Development

POST (Police Officer Standards Training) for dispatchers is typically an entry-level 120-hour basic training course. While an associate's degree is not mandatory, it can be an added advantage. The entry-level basic training course is expected to increase from 120 to 160 hours in the near future.

Where should I go next?

- Browse training programs at your local community college at Northstatecareers.org
- Find a Job Center near you to talk to a career coach at Careeronestop.org
- Talk to someone who works in the field or spend a day job shadowing

