### **INDUSTRY INSIGHTS**

# **PUBLIC SAFETY**

## **Dispatching Careers**

### **Industry Future**

Entry-level dispatcher wages in Sacramento exceed \$59,000 annually, while the median salary for dispatchers is \$72,758.

### Average Salary for the Sector \$81,000





### **Desired Skills**

- Customer Service
- Multitask efficiently
- Technical skills

### **Talent Advancement**

To become a dispatcher in the Greater Sacramento Area, one needs a high school diploma or equivalent. Candidates must undergo moderate on-the-job training, which can last from 1 to 12 months.

#### **Professional Development**

POST (Police Officer Standards Training) for dispatchers is typically an entry-level 120-hour basic training course. While an associate's degree is not mandatory, it can be an added advantage. The entry-level basic training course is expected to increase from 120 to 160 hours in the near future.

#### Where should I go next?

- Browse training programs at your local community college at Northstatecareers.org
  Find a Job Center near you to talk to a career coach at
- Find a Job Center near you to talk to a career coach at Careeronestop.org
- Talk to someone who works in the field or spend a day job shadowing



Industry Insights are developed as a collaboration between Valley Vision, Los Rios Community College District, and the Capital Region Workforce Boards in partnership with the Centers of Excellence. Strong Workforce Program and Regional Plan Implementation funding are utilized to organize and convene Regional Workforce Advisories that inform these snapshots.

• Critical thinking

• Problem Solving

**Strong Communication**